

# Bracknell Leisure Centre Accreditations



## Customer Service Excellence Award

Bracknell Leisure Centre and Coral Reef have been jointly awarded the Government-backed quality assurance standard. This prestigious award is only given to public sector organisations that prove they put the customer at the heart of everything they do. Our success is a result of the longstanding commitment to providing our customers with excellent customer service.



OHS 59077

## BSI / OHSAS (Occupational Health and Safety Advisory Service)

Bracknell Leisure Centre is proud to be certified with OHSAS 18801 showing our commitment to safe practices in order to minimise risk and improve our staff awareness of health and safety. Bracknell Leisure Centre continues to welcome rigorous assessments and checks on all the processes that we have in place to ensure that any risks are minimised and activities are made as safe as possible.



## Ofsted

Bracknell Leisure Centre is registered as a provider of childcare on non-domestic premises on the voluntary part of the Childcare Register. We are committed to providing a safe and engaging environment for children and open to inspections according to Ofsted regulations. You can view our registration details online at [www.ofsted.gov.uk](http://www.ofsted.gov.uk) under Bambi Creche, Reg No EY428323.



## I.Q.L (Institute of Qualified Lifeguards)

Bracknell Leisure Centre is proud to be an IQL Approved Training Centre for the delivery of Royal Life Saving Society courses and is committed to providing quality training for National Pool Lifeguarding Qualification courses.



## ClubMark/GymMark

Bracknell Gymnastics Club, based at Bracknell Leisure Centre, hold Sport England's ClubMark accreditation for their operating standards and welcoming environment for young participants. They also hold the prestigious GymMark accreditation from the British Gymnastics Association for their commitment to providing high quality coaching, equipment and high standards as a child-friendly and safe club.



## FitPro

Bracknell Leisure Centre is a fully registered member of Fitness Professionals which is one of the largest and most respected associations within the health and fitness industry. It also enables us to deliver the Les Mills group exercise programs.



## Swim21

Swim21 club is the Amateur Swimming Association's (ASA) aquatic quality mark for the development of effective, ethical and sustainable ASA affiliated clubs. Bracknell and Wokingham Swimming Club have achieved Swim21 accreditation 'providing appropriate opportunities for swimmers, in order that they will attain their full potential'.