

Supporting People Eligibility Criteria April 2012

The following list shows which activities are eligible for Supporting People services from April 2012 and it replaces all previous lists.

These criteria were agreed at the Council's Executive meeting on 20th March 2012

Task	Agreed Eligible Support Activities
<p>Help Maintaining the Safety and Security of the dwelling</p>	<p>Safety</p> <ul style="list-style-type: none"> • Advice and assistance in relation to the safety and security of accommodation • Advice and support on how to report and arrange repairs or home improvements • Support to arrange for adaptations to cope with disability, improve mobility • Arranging for repairs and alterations where this is a service provided by an HIA or Handyman service • Provision of minor repairs and installation of minor adaptations where this is provided by a Handyman service • Provision of community or social alarms for general personal safety <p>Safety and Security</p> <ul style="list-style-type: none"> • Help establishing personal safety and security with regard to the dwelling
<p>Help in Setting up and Maintaining a Home or Tenancy</p>	<p>Legal and Financial</p> <ul style="list-style-type: none"> • Signposting service users to legal advice on occupancy matters • Support to prevent and or resolve housing debts or other debts that impinge on ability to pay for housing and or move into more suitable accommodation • Help with budgeting/debt advice • Signposting to specialist debt management services • Advice on claiming welfare benefits • Support to develop life skills to avoid neighbour disputes and or deal with such situations <p>Day to day occupancy matters</p> <ul style="list-style-type: none"> • Advice in relation to ensuring connection to utilities • Risk assessment with regard to housing issues and maintenance of the tenancy • Support to enable service users to move to more appropriate accommodation • Support with resettlement activities necessary to enable the client to move towards more independent living

<p>Advice , Advocacy, Liaison and Personal Tasks</p>	<p>General</p> <ul style="list-style-type: none"> • Signpost to other services e.g. <ul style="list-style-type: none"> ○ legal services ○ local community organisations, ○ health / social care • Signposting to culture specific services <ul style="list-style-type: none"> ○ legal services or ○ health or treatment services ○ social and cultural organisations <p>Personal Welfare</p> <ul style="list-style-type: none"> • Monitoring of health and well-being for the purposes of signposting and or alerting other services • Liaising with health or social care agencies • General advice on behaviour required e.g. <ul style="list-style-type: none"> ○ adhering to tenancy conditions ○ avoiding anti-social behaviour ○ staying safe from harm • General emotional support
<p>Other Tasks</p>	<p>Reducing Social Exclusion</p> <ul style="list-style-type: none"> • Signposting to community facilities and services (e.g. advocacy services, social and leisure services, employment services, training services and parenting classes) • Support to gain employment where this is part of a wider programme of housing related support <p>Service management</p> <ul style="list-style-type: none"> • Assessment of potential service users prior to a service being taken up and related work e.g. referral, follow up and interagency work • Ongoing assessment and review of assessed needs/support plan