

Concessionary Bus Fares Scheme - Frequently Asked Questions

Which bus companies will accept my Bracknell Forest pass?

All bus companies in England should accept your pass on local bus services (but not on express coaches) between 0930 and 2300. If you are in doubt about whether a service is included in the scheme, you will need to contact the local authority where you intend to board the service.

Does having a bus pass mean I can get on the bus before people who pay fares?

No. Pass holders must join the queue with other passengers and may not board if the bus is already full.

I need to get to Wexham Park Hospital by 0850. Can I use my Bracknell Forest bus pass to get there?

Yes. You can use your bus pass to board any local bus (including Green Line services) in Bracknell Forest on any day, at any time. This is not necessarily the case in other Local Authority areas so please check before travelling.

I want to go to London by train. Can I use my pass on London buses when I get there?

You must buy a ticket for the train but your bus pass can be used on all London local buses between 0930 and 2300 on Monday to Friday and anytime at weekends and public holidays. You cannot use your bus pass to travel for free on the underground or other rail services.

What happens if I want to travel at a time in another Local Authority area when I cannot use my bus pass?

You must pay the full normal fare for the journey you are making.

I am going to Blackpool on holiday. Can I use my bus pass when I get there?

Yes. You can use local buses in any place in England provided that you get on the bus between 0930 and 2300 on Monday to Friday or any time at weekends or on a public holiday. However you cannot use your bus pass on the Blackpool trams.

I want to travel by bus from Camberley to Bracknell. Can I use my pass on the bus due to leave Camberley at 0905?

Only at weekends and public holidays. Surrey County Council has not arranged for bus passes to be valid in their area before 0930 on Monday to Friday. On these days you must either wait until 0930 for free travel or pay the normal single bus fare.

Can I use my pass on Green Line service 702?

English national concessionary passes are valid for travel on Green Line services in Bracknell Forest at any time.

Can I use my pass on Park and Ride buses?

Our advice is to check before travelling as not all Park and Ride schemes are the same. At Winnersh Triangle and Mere oak for instance, you can use your bus pass to travel for free, but you will need to pay for your parking.