



GUIDE TO ACCESSIBLE TAXIS IN BRACKNELL FOREST

Hackney carriages (taxis) and private hire vehicles can both be booked in advance for a door-to-door service, but only taxis can be hired in the street or at a rank.

Private hire vehicles must be pre-booked with an operator, and the fare should be agreed at the time of booking.

Taxis are fitted with a meter, which shows the fare payable at the end of your journey. The fare chart should be displayed in the vehicle – please ask the driver to show it to you if it is not visible.

Taxis must, unless they have good cause, accept any hiring within Bracknell Forest. Fares for journeys outside of the Borough should be negotiated with the driver before the start of the journey.

The driver should provide you with any reasonable assistance at no extra charge. If you think that you have been overcharged for a journey, please ask for a receipt from the driver and note down the details of the driver and/or vehicle.

All of the hackney carriages in Bracknell Forest are fully wheelchair accessible and many have additional features to make travelling easier for disabled persons, such as induction loops and intermediate steps into the vehicle. Wheelchairs should always be secured according to the manufacturers instructions.

All licensed hackney carriages and private hire vehicles must carry assistance dogs at no extra charge. The only drivers who are exempt from this are those with a proven medical condition which is made worse by contact with dogs. In these cases the driver will have a 'Notice of Exemption' certificate which must be displayed on the windscreen or dashboard of the vehicle. This notice will have a large ED (for Exemption Dogs) printed on it and will show the driver's licence number.

If you are booking a vehicle, make sure you let the operator know of any requirements you have so that they can send an appropriate vehicle.

If you want to make a comment or complaint about a Bracknell Forest taxi or its driver, please get in touch as soon as possible after the journey or incident. Any complaint about the service provided by a vehicle that you booked should be reported to the operator with whom you made the booking. If you are not satisfied with the outcome, please contact us.

To contact us, you can log a call with our Customer Service Centre on 01344 352000 and an officer will call you back. Alternatively, email us at licensing@bracknell-forest.gov.uk, or write to us at:

Licensing Section
Bracknell Forest Council
Time Square
Market Street
Bracknell
RG12 1JD

A list of firms and drivers who have stated that they are available for wheelchair bookings can be found overleaf.

LIST OF OPERATORS AND DRIVERS WHO ARE AVAILABLE FOR WHEELCHAIR BOOKINGS

Company Name	Telephone
A1 Bracknell Taxi	01344 421777
Berkshire Education Travel	01344 412312
Gurkha Taxis	01344 300550
JJM Taxis	01344 455355
Driver Name	Telephone
Abdul Rahim	07533 392170
Abdul Rauf	07830 916699
Abul Al-Azad	07878 701719
Andrew Watson	07709 665660
Asghar Ali	07878 755714
Attiq-Ur Rehman	07961 950034
Azad Uddin Khan	07877 657478
Bal Bahadur Rai	07738 398444
Binod Adhikari	07748 140984
Chris Lockyer	07878 665589
David Charles Nute	01344 483440
Dawood Khan	07429 326582
Dean Ferguson	07824 349550
Debbie Vidal	07909 588813

Driver Name	Telephone
Dharma Rai	07868 746333
Dil Bahadur Tamang	07862 286895
Gokarna Rai	07882 128858
Helen Beazley	01344 777400
John Tagoe	07951 589983
Kalyan Gurung	07944 509541
Kevin Moore	07910 561548
Kim Wickens	07753 861956
Laxman Tamang	07715 587118
Liaqat Ali	07723 677344
Manoj Laxmicanta	07967 589443
Mark Watson	07802 819162
Masood Khan	07889 341245
Matloob Khan	07947 996939
Mohammed Mansha	07828 100281
Mohammed Saleem	07429 416224
Mohammed Tula Miah	07956 335874
Mubaracali G. Rassul	07843 425161
Muhammad Abdun Noor	07725 566685

Driver Name	Telephone
Muhammad Asif	07515 833287
Muhammad S. Kiani	07957 298613
Mushtaq Ahmed	07956 380803
Muzibur R. Chowdhury	07949 746180
Nalika Alawatta	07843 484979
Narhari Kumar Basnet	07947 499014
Navend Navend	07787 574336
Nilesh Mahendra	07450 205109
Pesal Rai	07769 751996
Pradip Vasantlal	07817 352901
Prem Rai	07877 796825
Puskar Mahendra	07915 672926
Qoyyum Khan	07861 717684
Raja Kamran Iftikhar	07533 146081
Ram Kumar Gurung	07775 754137
Steve Lapworth	07768 961306
Tanzeel-Ur-Rehman Butt	07805 924867
Udae Laxmicant	07773 653918
William Laxmicant	07977 191308