

Recycling Incentive Scheme Terms and Conditions

Full details of the scheme are available on our website at www.bracknell-forest.gov.uk/recyclingincentivescheme

- Only residents of the area of Bracknell Forest Borough Council are eligible for the scheme.
- The scheme is only open to residents aged 16 and over and only for one registered e+ card per household.
- Residents need to hold an e+ card to register for the scheme and the e+ Terms and Conditions of use apply to this scheme.
- Any changes to the registered e+ card holder must be notified to the council.
- Points will only be awarded if your recycling contains the correct materials – you will be notified if the bin contains the wrong items.
- Points will not be awarded if bins presented for collection are empty.
- The Council can change the number of points that may be earned per collection. Details of the current value of points will be published on our website.
- Points can only be redeemed against the value of the reward as published by the Council as at the time of redemption.
- The Council can limit the number of points you can earn or the number of points you can redeem and give you notice of such changes through our website only.
- Points are not the property of the account holder.
- Points cannot be redeemed for cash or any other form of currency or credit.
- The list of rewards and/or rewards partners available may change at any time.
- You are responsible for sticking the tag on your blue bin and checking that your tag is in place each collection. If you lose your tag, or it gets damaged you are responsible for notifying the Council so a replacement can be sent out.
- You are responsible for monitoring whether you are receiving reward points following recycling collections, if you are missing any points you are responsible for notifying the Council.
- Claims for missing points must be made within 3 months of the recycling collection date being claimed for.

The Council reserves the right to vary these terms and conditions at any time.