

Equality Impact Assessment Record

Date of EIA

March 2009

Directorate

Environment, Culture & Communities

Initial Screening Record		
Activity to be assessed	Waste Collection	
What is the activity?	<input type="checkbox"/> Policy/strategy <input type="checkbox"/> Function/procedure <input type="checkbox"/> Project <input type="checkbox"/> Review <input checked="" type="checkbox"/> Service <input type="checkbox"/> Organisational change	
Is it a new or existing activity?	<input type="checkbox"/> New <input checked="" type="checkbox"/> Existing	
Aim / objective / purpose of the activity – who is the activity designed to benefit/target?	The purpose of the activity is to provide an effective and efficient household waste collection service The activity is designed for all residents in the Borough, educational establishments and other Council-owned premises	
Who is responsible for the activity?	The person/section/team responsible for this policy/function is: Head of Waste & Cleansing Services, Waste and Recycling Team and Contractors	
Did Step 1: Initial Screening indicate that a full EIA was necessary?	<input checked="" type="checkbox"/> Yes – full EIA completed and recorded below. <input type="checkbox"/> No – full EIA not completed therefore record ends here.	
Full EIA Record		
Who are the members of the EIA team?	Head of Waste Management and team plus operational support staff	
What evidence has been found to indicate that the activity might need to be amended? (Include any consultation undertaken)	<p>There is no evidence that any activities currently undertaken need to be amended.</p> <p>Residents' consultation about the service undertaken in March 2008 indicated no Equality Impact issues.</p> <p>As a result of a request from and meeting with an adult with incontinence problems, the real nappy grant scheme is being extended to include adults who apply for a grant for natural washable incontinence garments instead of disposables. This is under review in consultation with the Bowel & Bladder Society with a view to providing an adequate grant and additional help to users of washable incontinence garments which reduce residual landfill waste.</p> <p>In March 2008 a satisfaction survey was sent about waste collection. 3,000 residents were surveyed with a 34% response. An opportunity was given to make comments on any adverse impacts and there were no comments about equality issues.</p>	
With regard to the equalities themes, which groups might be impacted by the activity? Might any of these groups be impacted adversely ?	Groups Impacted	Groups impacted adversely
	<input checked="" type="checkbox"/> Race and ethnicity <input checked="" type="checkbox"/> Disability <input type="checkbox"/> Gender <input checked="" type="checkbox"/> Age <input type="checkbox"/> Sexual Orientation <input type="checkbox"/> Faith or belief	<input type="checkbox"/> Race and ethnicity <input type="checkbox"/> Disability <input type="checkbox"/> Gender <input type="checkbox"/> Age <input type="checkbox"/> Sexual Orientation <input type="checkbox"/> Faith or belief
What evidence is there to suggest an impact/adverse impact?	<ul style="list-style-type: none"> All leaflets are printed and available on request in other languages/large text/Braille and available in audio. 	There is no evidence from these sources to indicate that people in any of the equalities groups have been adversely affected in how

	<ul style="list-style-type: none"> • Longshot Lane refurbishment built on flat area easing access for people with disabilities. • Bottle banks have been lowered for ease of access. • Applications for assisted collections and second bins for disposable incontinence materials • Referrals of residents requiring clinical waste collections by the Health Authorities • Waste Management team regularly monitors the services provided by the contractors to local residents through spot checks, responding to complaints, service improvement meetings, questionnaires, comments received at road shows and other events. 	<p>the Council provides its waste management service.</p>
<p>On what grounds can impact or adverse impact be justified?</p>	<ul style="list-style-type: none"> • Some residents, because of their age or disability, might not be able to place their household waste at the kerbside to be collected. • Residents using incontinence materials cannot contain their waste in their bin. • People with medical conditions (eg needing kidney dialysis) will require a clinical waste collection according to waste regulations. • Pensioners and people on benefits may not be able to afford to pay the full cost of collection of bulky items. • Although the Council has a low ethnic population, this may be increasing so translation of leaflets may be required. There have been no requests for translation to date. 	
<p>Is there any current action that addresses issues for any of the groups impacted/adversely impacted?</p>	<ul style="list-style-type: none"> • Bracknell Forest provides a free 'assisted collection' to approximately 1,200 households. There are also helpers at the Civic Amenity site to assist people with disabilities dispose of waste. • The Council will put elderly or infirm residents in touch with local residents groups to help move bulky items outside for collection. • The Council charges residents to remove bulky items. All pensioners and people on benefits pay half price. • Residents with incontinence issues receive a second bin. • Clinical waste collections are provided free of charge to people with medical problems, eg kidney dialysis. • Residents can request translation of literature from the Council. • Officers are working with "Headspace" to develop working opportunities for people with disabilities at a project in the town centre. • There are plans to set up a recycling social enterprise in conjunction with the Eco Emporium which is part of Bracknell Day Centre for people with disabilities. Work is already provided for them processing foil and cans for recycling. Officers attend community road shows for elderly people and others and have 	

	<p>given talks to the Stroke Association, WI and pensioners groups.</p> <p>The above services are advertised in a number of ways, eg annual leaflets sent to all households in Bracknell Forest, Council website and road shows.</p>
What changes will you make to the activity reduce or remove any differential/adverse impact?	<p>Review of the grant scheme to include adults wanting to use natural washable incontinence garments will be undertaken by in 2009.</p> <p>Continuing the publicity and information meetings as stated above.</p>
Into which action plan/s will these actions be incorporated?	<p>The actions are incorporated into the Council's waste collection contract and team work plans.</p>
Who is responsible for the action plan?	<p>Head of Waste & Cleansing Services is responsible for the collection contract and work plan.</p>
Have any examples of good practise been identified as part of the EIA?	<p>All actions undertaken to address issues of groups impacted as above are standard/good practice at most local authorities.</p> <p>A "real nappy" initiative for adult incontinence has been recognised by professional institutes and highlighted as best practice.</p>
Has the EIA been published on the Council website?	<p>Yes</p>
Who is the relevant Chief Officer and have they signed off the EIA?	<p>Steve Loudoun, Chief Officer Environment & Public Protection</p> <p>Signature... Steve Loudoun.</p>
Which PMR will this EIA be reported in?	<p>Q1 2009/10</p>