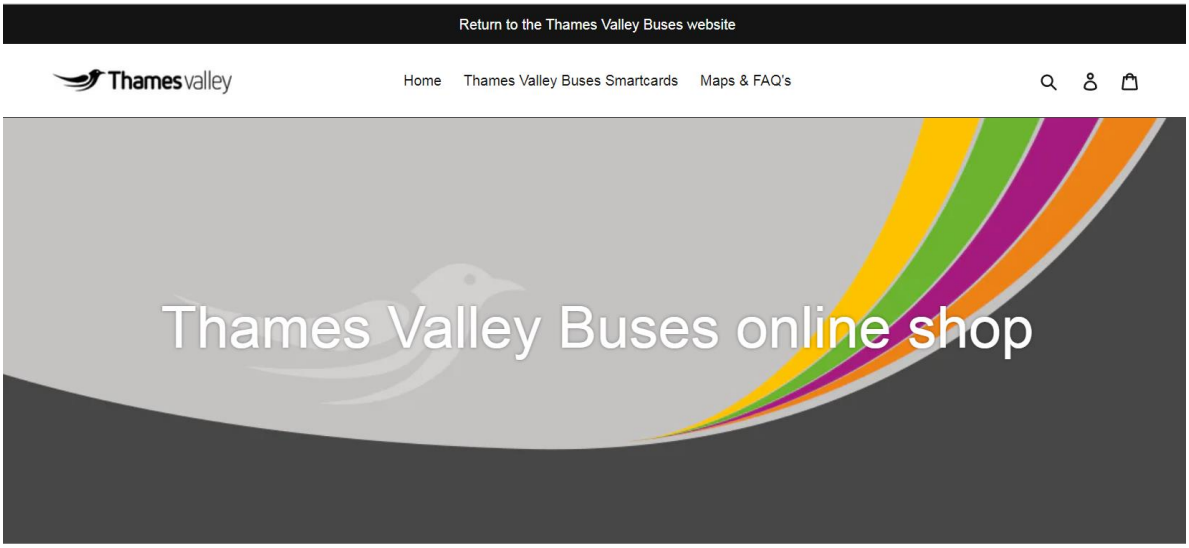
How to top-up

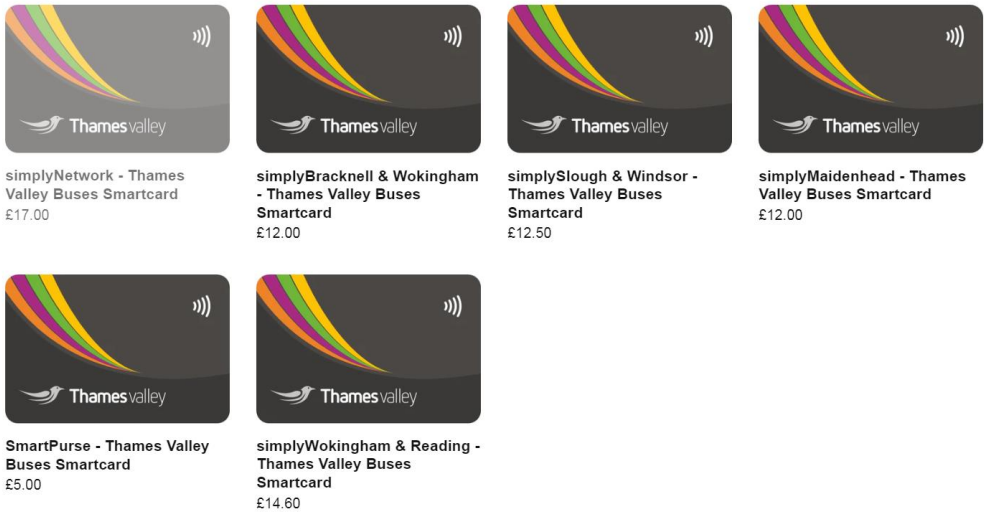
Welcome! We look forward to seeing you onboard our bus services.

Here is a guide to help you top-up your new smartcard(s).

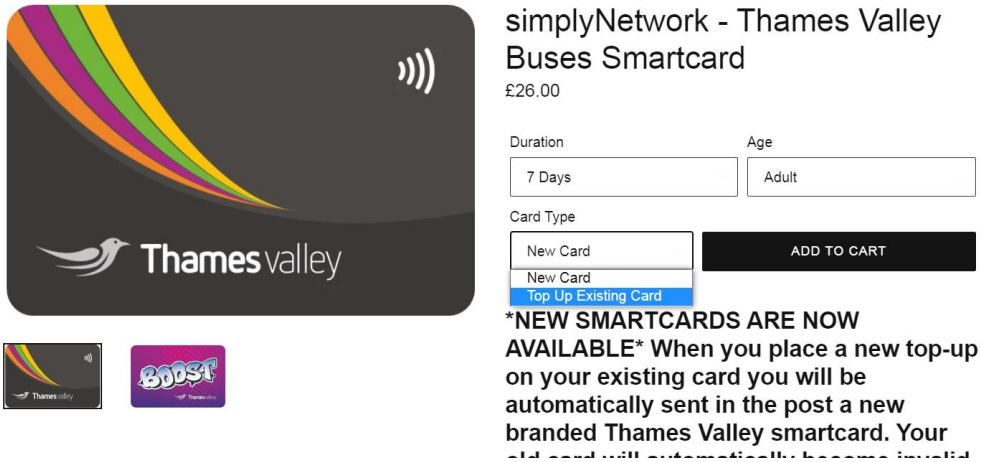
- Visit www.thamesvalleybusesshop.com.



- Choose **Thames Valley Buses Smartcards** and then scroll down to **Network** and press image.



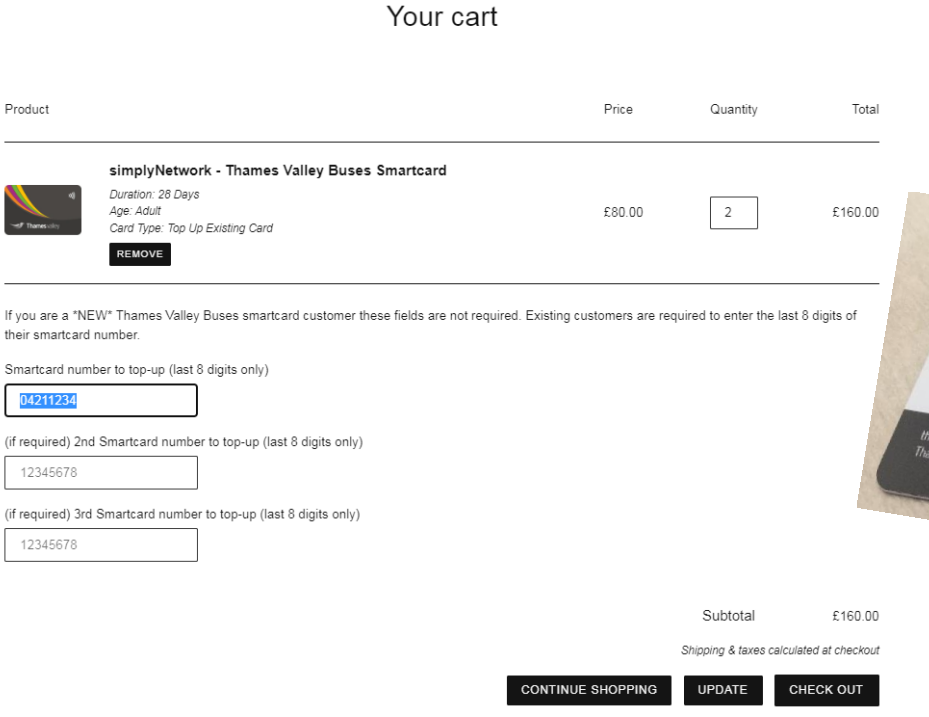
- Change **Card Type** to **Top-Up Existing Card**.



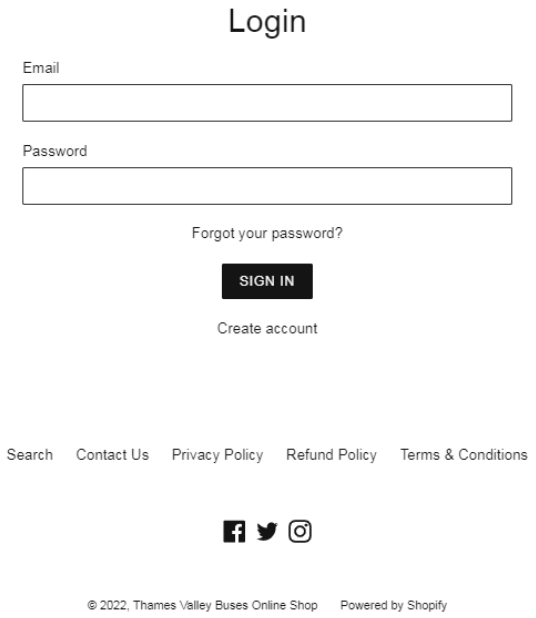
- **Choose 28 days** in **Duration** and **adjust Age** to relevant **Adult or Child**. **Press ADD TO CART**. In the cart you will see your card order, you can continue shopping if you want to add more by pressing this box.

  Please note: You will only be able to choose the Duration of 28 Days on the online shop for your future top-ups, if you wish to downgrade to 7 Days you will need to visit the bus and pay the driver the weekly fare for one time only. Once your card is converted to the 7 day ticket you can then continue to top-up using the online shop.

- Once ready to **CHECK OUT** you will see this screen. We will need you to enter into the boxes shown your last 8-digits of your card number. See example.



- You will be taken to the next screen to **create your own account** for your card. Please choose **Create account** under the **SIGN IN** box.



Once you have completed your account details, you can choose to pay with your debit/credit card and the top-up order will be sent to the office. The top-up usually is done on the day of top-up or the following morning.

That's it! Well done! Your first top-up done.

Thank you for your cooperation and your custom.