

<b>Priority One</b> <b>Recognising and supporting carers in the wider community</b>				
<b>PRIORITY OUTCOME</b>	<b>ACTION</b>	<b>WHO WILL LEAD THE WORK</b>	<b>WHEN WILL IT BE DELIVERED</b>	<b>MEASURES</b>
Carers feel supported in their caring	To undertake an audit of current services and a review of information currently available on the BFC website	Business Support Manager	March 2025	Accurate directory of current local support within Bracknell Forest including Voluntary Community Social Enterprise (VCSE) sector
Carers have access to helpful information	Develop a sustainable offer for carers, which is available in print as well as online and integrated with partners websites	Business Support Manager	March 2025	Publication of carers offer Number of people accessing site
	To refresh Bracknell Forest Council (BFC) Carers page on the BFC website which will include a directory of carers services	Business Support Manager	March 2025	Bracknell Forest website will have a complete directory and accurate information on carers' services
Carers feel included and equal partners	To ensure Equality of Opportunity is considered within the services we deliver and commission	Commissioning, Integration /Adult Social Care (ASC)	Complete/Ongoing	Equality Impact Assessment (EIA) for carers support service. Quarterly monitoring. Present on new carers assessment forms.
Reduce feelings of social isolation Improve carers wellbeing	To work collaboratively with the VCSE sector in developing their substantial volunteer resources that could potentially provide befriending, disseminate information directly to carers.	Commissioning, Integration /VCSE sector	March 2025	Carers report easier access to information and services on the Survey for Adult Carers England (SACE) returns

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Carers feel included and supported (new Adult Social Care Outcomes Framework (ASCOF) indicator)	To work collaboratively with the VCSE sector to address issues of loneliness felt by carers including support to attend information sessions, networking, and support groups.	Commissioning/co-chair of Carers Partnership Board	June 2025	Fewer carers report feeling lonely (SACE)
Carers feel they have access to services that meet their needs  The need for statutory services is reduced / delayed	To consider different approaches to reaching out to minority groups, young adult carers, working age carers and young carers	Community Engagement/Carers support service	Dec 2025	Increased involvement of carers support service at community events. Increased numbers of carers reported from minority groups quantified through contract management processes
Carers are prioritised by Health	Identification of areas for improvement for Carers in relation to the 'Core20Plus' programme	NHS Frimley Place Leads	Dec 2025	Improved links with Health Inequalities Leads in NHS Frimley and Public Health.

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Support carers to continue caring	To raise awareness of what a carer is to help people identify as a carer.	Community Engagement/Carers support service	Dec 2025	Collaborative approach developed for reaching out to hidden groups within the community
	ICB and Primary Care Networks to promote registering as carers with their GP.	Place Leads NHS Frimley	Dec 2025	Evidence of increased registrations with G.P.

<b>Priority Two</b> <b>Services and support that works for carers.</b>				
PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
Reduce feelings of social isolation.	To ensure leisure/recreation opportunities are available for all carers.	Leisure contract provider and commissioner, BFC	March 2029	Carers options to be evident in new contracts
Improve carers wellbeing.				Increase in carers registering for services
Reduce stress.	To explore how best to promote leisure and recreation opportunities for carers	Leisure contract provider and commissioner	March 2025	Pathways developed to promote information to carers on a regular basis. For example through Primary Care and social prescribing. Information published on the website
The need for statutory services is reduced / delayed				
	To explore how volunteers can help carers reduce barriers so that carers have more access to social activities.	Carers support service provider and commissioner	December 2026	Volunteer programme in place
Support carers to continue caring	To develop an assistive technology (AT) strategy which includes how AT can be used to support carers.	Commissioning, Integration	March 2027	Increased numbers of carers utilising AT as a method of support
Improve carers wellbeing. Reduce stress. Support carers to continue caring	To undertake a review of respite/short breaks implementing identified improvements to better meet carer needs.	Commissioning, Integration /ASC	July 2025	Improved offer for more flexible carers' breaks developed (Evidenced Accelerating Reform Fund (ARF) project measurables)

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PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
Carers report that they feel supported in their caring activities	To undertake focus groups with carers to understand better how Assistive Technology is utilised and supports them	Commissioning, Integration /ASC	July 2025	Planned approach to enable carers to utilise AT as a means of respite/short break. (ARF)
Carers are able to access GP appointments	To work with General Practitioners (GP) and Primary Care Network leads to improve pathways for Carers' support, including efficient access to appointments.	Frimley ICB Carers lead	July 2025	Increase in carers coded on the system. Cohesive approach across PCN's
Support carers to continue caring	To ensure carers have appropriate contingency plans in place and address any issues identified	BFC Locality manager, mental Health (carers lead)	April 2025	Contingency planning highlighted in the new carers assessment. All known carers to have contingency plans
Carers feel they have the knowledge and skills to look after their loved one. Reduce anxiety. Build resilience.	Review education/training available for carers Work in partnership with the VCSE sector to develop learning and training opportunities for carers	BFC Locality manager, mental Health (carers' lead)	March 2026	Training programme developed. Number of people accessing the training.
Carers to feel included and equal partners (ASCOF)	To make sure the carers voice is heard and considered when looking at Phase 2 Target Operating Model for social care.	BFC Locality manager, mental Health (carers lead)	March 2025	Carers voice is evident in assessments.

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PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
	<p>To focus on the challenges highlighted by the carer when undertaking a needs assessment e.g., carers that look after more than one individual have this reflected in any needs assessment.</p> <p>To share good practice examples where teams within BFC work well in collaboration with carers.</p> <p>To understand respite needs in the initial carers assessment</p>			<p>Carers report feeling listened to and included.</p> <p>Carers report they understand what the respite offer is.</p> <p>Increase in a variation of respite activities undertaken</p>
Carers feel listened to	To raise awareness that parent/carers are entitled to an assessment of their needs.	Children Social Care Designated Social Care Officer and	December 2025	<p>Parent/carers will report being offered an assessment</p> <p>Increase in number of assessments completed</p>

<b>Priority 3</b> <b>Employment and financial wellbeing</b>				
PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
Support carers to continue caring.	To work with our partners in the VCSE sector to ensure there is the right support at the right time for working carers.	Involve, Carers Support Service	September 2025	Flexible provision of carers support evidenced in quarterly reporting
Carers are supported to access financial support and benefits available to them, leading to a reduction in financial stress.	To work collaboratively with carers and our partners in the VCSE sector to explore how carers can be supported to remain in employment.	Commissioning, Integration /carers support service	April 2025	Evidenced approach developed to support working carers.
	To engage with local employers and businesses in developing benefits/opportunities for carers	Commissioning, Integration /carers support service	April 2025	Establish relationships with local business/employers.
Carers needs are supported and championed	To work with the VCSE sector to help carers maximise their income through benefits/ grants that may be available to them	Commissioning, Integration /carers support service	April 2025	Carers support service will offer financial and benefit support
	To work with South East Association of Directors of Adult Social Services (ADASS) carers network and the VCSE sector in supporting campaigns on paid leave for carers and promoting carers rights	Commissioning, Integration /carers support service	Ongoing	Commissioning Integration team ongoing contribution to SE ADASS carers network
Carers feel that their wellbeing is prioritised and supported	To work with G. P's/PCN leads and the ICB Carers Steering group to explore how the NHS can effectively accommodate working carers to look after their own health and wellbeing as established by the NHS Memorandum for carers	ICB Carers lead Berkshire Healthcare Foundation Trust carers lead /carers' support service	July 2025	Carers are coded correctly on the system. All practices are carer aware.

<b>Priority 4</b> <b>Supporting young carers</b>				
PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
Young carers report they are able to access support and information	To develop a robust offer which is accessible for all young carers To ensure our carers offer includes young carers.	Early Help Young Carers Lead	Mar 2025	Young carers steering group established.  New assessment for young carers.  Young carers offer publicised.
	To make information and advice accessible for young carers, families and schools	Early Help Young Carers Lead	December 2025	Update BFC website.  Information and resources available within the family directory.  Access to resources for schools developed.
	To ensure mandatory training on recognising and assessing young carers is available to all BFC social care teams (including recognition of siblings of children with a Learning Disability)	Early Help Young Carers lead	March 2025	Training programme developed Number of people accessing the training
Young carers know where to go for help	To create a pathway between children's social care, adult social care and early help to ensure young carer workers have access to relevant information.	Early Help Young Carers Lead and BFC Locality manager,	November 2025	Implement 'no wrong doors' Memorandum of Understanding . Number of referrals from teams and



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		mental Health (carers lead)		schools
Reduce feelings of social isolation Build resilience	To explore options how capacity may be increased, and resources developed within the Young Carers team	Early Help Young Carers Lead	October 2025	Schools' worker in post. No of young people supported
Young carers know where to go for help.  Improve education and learning experiences.	To ensure training on recognising and assessing young carers is available for schools, colleges, and the VCSE sector (needs to be seen as part of safeguarding)	Early Help Young Carers Lead	March 2025	Training programme developed No of people accessing training
Improve mental health & wellbeing	To ensure safeguarding is at the heart of our work with young carers and no young carer will provide inappropriate care. To ensure there is joined up working between children's social care and early help and that young carers workers have access to relevant information.	Early Help Young Carers Lead	March 2025	Young carers assessments and reviews are recorded on MOSAIC Increase in young carers assessments
Young carers feel listened to Improve education and learning experiences	To identify methods of best practice for proactively engaging with young carers	Early Help Young Carers Lead	March 2025	Young carers steering group established. Face to face work in schools. Co-design surveys.

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<p>Young Carers feel supported and understood.</p> <p>Young carers know where to go for help.</p> <p>Education and learning experiences and opportunities are broadened and improved for young carers</p>	<p>To review current resources and explore options with schools and the VCSE sector.</p> <p>To explore in-school space to talk, drop-in sessions</p>	Early Help Young Carers Lead	March 2025	<p>Establish collaborative working with Berkshire Youth in secondary schools.</p> <p>No of spaces available in schools</p> <p>Local businesses support young carers initiatives.</p>
Young carers can have fun and be children / young people	To review current young carer activities and explore options with schools and the VCSE sector to reduce barriers to engaging in activities/holiday activities.	Early Help Young Carers Lead	August 2025	Young carers report they are able to access activities outside the home.
Increased support for young carers health and wellbeing	To review current resources to ensure young carers have access to breakfast at school and explore options with our partners in health.	Early Help Young Carers Lead	March 2025	<p>Young Carers voice heard and reported on – steering group.</p> <p>No of schools providing breakfast for young carers</p>

## All-Age, Integrated Carers Strategy Action Plan

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PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
	To promote registering with the GP as having a carer status	Place Leads NHS Frimley Primary Care Networks (G.P.'s)	Mar 2025	Young carers are identified and supported to register with their G.Ps as carers.
	To work with our partners in health to improve young carers mental health and wellbeing.  To review current resources and explore ways in which this need could be met.	Early Help Young Carers Lead	March 2025	Young carers steering group with collaborate with MHST to develop improvement plan
Young carers are supported to achieve their ambitions	To develop and implement a robust transitions pathway	Early Help	March 2025	Transition pathway established.
	To develop and implement a transitions assessment ensuring safeguarding is at the heart and it reflects the child's wishes and aspirations.	Early Help	March 2025	Transition assessment in place.  Number of young carers approaching adulthood identified.

<b>Priority 5</b> <b>Supporting young adult carers</b>				
PRIORITY OUTCOME	ACTION	WHO WILL LEAD THE WORK	WHEN WILL IT BE DELIVERED	MEASURES
Young adult carers know where to go for help.	To develop provision for young adult carers aged between 18-29 (in line with the ICB age range)	Commissioning, Integration and Carers Support service	June 2025	Number of young adult carers accessing support/provision.
Young adult carers will be able to realise their own aspirations	To explore examples of best practice undertaken to effectively engage with this age group.	Carers support service	TBC	Number of young adult carers accessing support/provision
	To ensure young carers who transition are recorded and transition records of young carers that turn 18.	Early Help/ASC Carers lead	March 2025	Robust records on MOSAIC. Young adult carers captured on LAS
Improve education and learning experiences	To work with colleges in identifying and recognising this age group	Early Help/ ASC Carers lead, NHS carers leads	March 2026	Collaboratively partnership working with colleges and Elevate.